

Reason

You have received a wrong product

A product that is not as described on the Site; or a damaged product.

Possibility

Yes

Return Condition

Product is unused, in original unbroken packaging and includes all tags.

For electronics, open products will be accepted if found defective, different from description or picture displayed.

Reason

You have changed your mind

Possibility

Only in certain conditions.

You have a right to return a product within fifteen (10) days of receipt of shipment.

Return Condition

Fashion

Open packaging accepted if the product(s) still has the original tags

All COD Shipment should Clime with in (72) hours for return through our customer care (Messenger/WhatsApp)

All other Categories including Electronics.

Only unbroken original packages including all accessories.

Non-Returnable

You do not have a right to return, replace or exchange products in respect of:

- Products with tampered or missing serial numbers
- Products that are classified as hazardous materials or use flammable liquids or gases
- Products that have been used or damaged by you or are not in the same condition as you received them
- Any consumable product which has been used or installed
- Products that fall under specific categories, including food, beverages, household goods, digital books, swimwear, hosiery, underwear, socks, health, contact lenses, hygiene related and personal care products and certain baby products (e.g. tethers, diapers, hygiene tissues, feeding related products) music, video and video games